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Limited Warranty Policy

Houston Aircraft Instruments, Inc. (HAI) warrants each item repaired or overhauled will be free from defects in workmanship and materials that occurred at our facility, under normal use, subject to the conditions and requirements of the following paragraphs.

HAI will, at its option, either repair any item proved defective, replace any item proved defective, or pay the net price paid to **HAI**, in accordance with the limited warranty policy within the time period specified below:

- * Overhauled Items: Twelve (12) months from date of sale.
- * Repaired Items: Six (6) months from date of sale.
- * Inspection / Bench Test: No Warranty shall apply.

The warranty covers mechanical problems with items that are repaired or overhauled. The warranty does not cover the electrical problems associated with the failure of an electrical part, unless the electrical part is replaced or has a workmanship defect that occurred at our facility.

1. All items that are sent to **HAI** must be shipped prepaid. The cost of transportation is not included. The item must be in the original or comparable packing and shipped by a reliable means. Items should be shipped by Federal Express, UPS, Air Freight, or other similar commercial carrier. **HAI** strongly discourages the use of Parcel Post. For more details on acceptable packing and shipping methods, see **HAI's** shipping information.

2. The limited warranty will not apply if the item has been the subject of misuse, tampering (including broken warranty seals), alteration, contamination, negligence, (improper handling, installation, or packaging), or an aircraft incident/accident involving the item.

3. If the item is repaired or replaced, during the warranty period, the item shall retain only the unused portion of the original warranty period. When **HAI** provides a replacement for a defective item, the warranty is continued for the warranty period of the original item.

4. If a warranty repair is requested and no malfunction is found, an evaluation fee will be charged. If a replacement item has been given and upon receipt of the warranty item no malfunction is found, an evaluation fee will be charged and loaner charges may also be assessed for the replacement item. See Loaner Policy for more information.

HAI liability under the Limited Warranty Policy is limited to the repair or replacement of the item proved defective upon return to **HAI** in accordance with the terms and requirements of the foregoing policy, or at **HAI** option, the net price paid to **HAI** by the customer for such item proved defective. **HAI** shall not be responsible for any charges or damages for any isolation of failure, removal, examination, reinstallation, or transportation of the item. **EXCEPT FOR THE LIMITED WARRANTY SET FORTH ABOVE, HAI MAKES NO WARRANTY AS TO PRODUCTS OR SERVICES, EXPRESS OR IMPLIED, AND HAI SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.** The foregoing limited warranties are given and accepted in lieu of any and all other warranties, guarantees, obligations, rights and remedies, express or implied, whether based in negligence, contract, strict liability, tort or otherwise. **In no event will HAI be liable for any incidental, consequential, or special damages or charges.**